

OFFICE	EXCHANGE	
Nagano Station	Travel Service Center (View Plaza)	
Narita Airport Terminal 1	JR EAST Travel Service Center	
	Ticket Office (Midori-no-Madoguchi)	
Narita Airport Terminal 2·3	JR EAST Travel Service Center	
	Ticket Office (Midori-no-Madoguchi)	
Haneda Airport International Terminal	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/ Arrival Robby)	
Tokyo	JR EAST Travel Service Center	
Shinagawa	Information Counter	
	Travel Service Center (View Plaza)	
Ueno	Information Center (Central exit)	
	Travel Service Center (View Plaza)	
Shinjuku	JR EAST Travel Service Center	
	Information Center (East Exit)	
Shibuya	Information Center	
	Travel Service Center (View Plaza)	A

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OFFICE	EXCHANGE
Ikebukuro	
	JR EAST Travel Service Center
Yokohama	Travel Service Center (View Plaza)
Kansai-Airport	JR Ticket Office (Midori-no-Madoguchi)
Osaka	JR Ticket Office (Midori-no-Madoguchi)
Shin-Osaka	JR Ticket Office (Midori-no-Madoguchi)
Kyoto	JR Ticket Office (Midori-no-Madoguchi)
Kanazawa	JR Ticket Office (Midori-no-Madoguchi)
Toyama	JR Ticket Office (Midori-no-Madoguchi)