



All-Inclusive Guidebook

With a 3, 4, 5 or 7-day pass, you can choose one of our premium experiences.

[Chichen Itza, Cenote & Valladolid Day Trip](#)

[Extreme Adventure Park – All Day Combo Tour](#)

[Manatee Encounter & lunch in Cozumel or Isla Mujeres](#)

[Xcaret Park Admission & Cancun Scenic Tower](#)

[Xel Há All-Inclusive PLUS "Interax" Dolphin Adventure](#)

[Xel-Há Park Admission & Cancun Scenic Tower](#)

Chichen Itza, Cenote & Valladolid Day Trip

Getting in: show your pass at the entrance.

Hours of Operation

Tour runs daily. Your specific morning pick-up will be provided once your reservation is confirmed.

Closings & Holidays

Reservations required

Please email Simplex at jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Carr. Costera del Golfo 5009,

Yucatán, Yuc. 97757

MX

Extreme Adventure Park – All Day Combo Tour

Getting in: your pass will be scanned upon arrival on the day of the tour.

Please note: pickup is included from locations in Cancun, Riviera Maya, Playa del Carmen, and Tulum.

We recommend bringing

- A bathing suit
- Towel(s)
- Sunscreen
- A change of clothes
- Money for shopping, tips, pictures, Reef Tax (\$10.00) (a dock fee & reef tax (\$10 USD) will be collected at the time of check-in).

Extreme Adventure Park Tour entry information

- All ziplines have double security cables.
- The maximum weight limit is 260 pounds/118 kilos or a waist of 49 inches.
- Activity is not possible for pregnant women, people with recent surgeries, back problems, or heart conditions.

Hours of Operation

Daily tours from 9 AM to 6 PM.

Pick-up time to be confirmed at time of booking.

Duration of the tour: 8 hours plus transit times from/to hotels.

Closings & Holidays

December 25 & January 1

Reservations required

Reservations are required at least 24 hours in advance. Please reserve your tour [online](#).

Please note: a representative from Extreme Adventure will reach out to confirm your hotel pick-up time.

Getting There

Address

Ruta de los Cenotes
KM. 19.2 , Puerto Morelos
Cancun, Q.R. 77580
MX

Manatee Encounter & lunch in Cozumel or Isla Mujeres

Getting in: present your pass at check-in for admission, please arrive 30 minutes before your program.

It is important to arrive 30 minutes before your program, remember you'll receive a short briefing before your swim. If you have any health condition or physical disability please contact the call center before you make your reservation.

The use of life jackets is required in all water programs.

For security reasons, the use of cameras in the water is not allowed, and professional photos will be available for sale.

The minimum height to participate in the Manatee program is 3.9ft. (8-12 y.o)

For safety reasons, pregnant women (five months and up) can't participate in any of our aquatic programs. Women less than five months into their pregnancy can participate in the Encounter program only if accompanied by another adult and after signing a responsibility form.

Tips for visiting Manatee Encounter & lunch in Cozumel or Isla Mujeres

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.
- Bring towels for your use.
- Bring cash in the local currency.

Hours of Operation

Cozumel:

Tuesday - Friday: 10 AM - 4 PM

Swim with manatees schedule: 1 PM and 3.30 PM

Isla Mujeres:

Daily: 9 AM - 6 PM

Swim with manatees schedule: 11.30 AM and 2 PM

Closings & Holidays

N/A

Reservations required

Reservation requests can be made **at least 24 hours in advance** by phone:

Toll-free from USA: 1 866 393 5158

Toll-free from Mexico: 800 727 5391

International:+52 (998) 193 3360 ext 200

Or, by email at gocancuncard@dolphindiscovery.com.

All requests should include 'Go Cancun, Manatee Encounter & lunch in Cozumel or Isla Mujeres', and your pass number (s)

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Manatee Encounter with lunch and transportation at Cozumel

Cancun, Q.R. 77600

MX

Xcaret Park Admission & Cancun Scenic Tower

Getting in: just show your pass to your Xcaret Park admission ticket office and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

To gain entry to the Cancun Scenic Tower, you must show your Xcaret Park wristband at the entrance to the tower.

Operation is subject to weather conditions.

Cancun Scenic Tower: Located at El Embarcadero Isla Mujeres by Xcaret at Blvd. Kukulcan Km 4, Cancun Hotel Zone.

Please note:

Tips for visiting the Xcaret Park Cancun

- Wear comfortable clothes and shoes.
- Remember to pack or wear your swimsuit.
- There is a USD \$10 cost to use snorkel gear (requires a refundable deposit of USD \$25).

Driving directions to Xcaret Park

If you are in Cancun Distance: 45 miles (74 km) south of Cancun International Airport, toward Tulum. Travel time: About 1 hour.

If you are in Playa del Carmen Distance: 4 miles (6 km) from Playa del Carmen toward Tulum. Travel time: 15 minutes approximately.

If you are in Tulum Distance: 35 miles (57 km) north, toward Playa del Carmen. Travel time: 45 minutes approximately.

Hours of Operation

Xcaret Park

Daily: 08:30AM - 10:30PM

Cancun Scenic tower

Daily: 9AM-9PM

Closings & Holidays

N/A

Getting There

Address

Carretera Chetúmal-Puerto Juárez Kilómetro 282, Solidaridad
Playa del Carmen, Q.R. 77710
MX

Xel Há All-Inclusive PLUS "Interax" Dolphin Adventure

Getting In: Delphinus will coordinate to pick you up from your hotel. Upon arrival at Xel Ha, you will be asked to scan your pass at the admissions desk in order to take the tour.

Enjoy **15% off** at the Official Delphinus Gift Shops with a Go Cancun pass

Xel Há All-Inclusive PLUS "Interax" Dolphin Adventure tickets help

Simply ask our help team if you have any questions.

Just show your Go Cancun pass at the Xel Há All-Inclusive PLUS "Interax" Dolphin Adventure admissions desk and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

Open daily.

Closings & Holidays

N/A

Reservations required

Call Delphinus Whatsapp or email to plan your trip in advance and mention you have the Go Cancun Pass to book your tour. They will arrange your hotel pick up.

Contact center operation hours: 7.30AM to 8PM Monday to Sunday local time.

Mexico: 800-335-3461

USA/Canada: +1-888-526-2230

Worldwide: +52 998-898-1900 ext. 263

E-mail:

info@delphinus.com.mx

Phone:

+52 998-240-1072

Getting There

Address

Carretera Chetumal Puerto Juárez Km 240
locales 1 & 2, módulo B
Cancun, Q.R. 77780
MX

Xel-Há Park Admission & Cancun Scenic Tower

Getting in: just show your pass at the Xel Há ticket office.

Tips for visiting the Xel Há Park Admission

- Children whose height ranges from 3.2 ft (1 m) to 4.5 ft (1.40 m), and children over 4.5 ft (1.40 m) but under 12 years of age, must present an ID to verify their age.
- Children must always be accompanied by an adult.
- Carry a swimsuit, water shoes, and comfortable clothing. Bring an extra change of clothes.
- Only sunblock and sunscreen containing titanium oxide and zinc oxide are allowed in the park. Otherwise, at the entrance, you will find an Information Booth where you can exchange your sunscreen for a free sample of a biodegradable product. Your sunscreen will be returned to you upon departure.
- Remember to bring cash or a credit card to purchase souvenirs, get photographs of your visit, or enjoy an optional activity.

Cancun Scenic Tower: located at El Embarcadero Isla Mujeres by Xcaret at [Blvd. Kukulcán Km 4, Cancun Hotel Zone](#). To gain entry to the Cancun Scenic Tower you must show your Xel-Ha Park wristband at the entrance. Operation subject to weather conditions.

Hours of Operation

Xel-Há Park

Daily: 8.30AM - 6PM

Cancun Scenic Tower

Daily: 9AM - 9PM

Closings & Holidays

N/A

Getting There

Address

Carretera Chetumal Puerto Juárez Km 240
Locales 1 & 2, módulo B
Cancun, Q.R. 77780
MX

"Get Up and Go" Catamaran Sail to Isla Mujeres

Getting in: you can arrive for your experience the day of, or you can make a reservation (optional).

Reservation instructions: you can request bookings by email reservas@albatroscatamarans.com or call the Call Center (info below). You will need to provide your pass number(s) at the time of booking and mention the Get Up and Go Catamaran Sail.

Reservation Call Center

Phone: +52 998 849 4223

Hours: Monday - Sunday 8 AM to 8:30 PM (local time)

Please note: a \$13 USD per person Sea Life Preservation and Dock fee is not included and must be paid at the time of boarding directly at the dock. Anyone under 4 years old is free.

Tips for taking the "Get Up and Go" Catamaran Sail to Isla Mujeres

- Wear comfortable clothes and shoes and pack a swimsuit.
- Apply sunscreen before departure.
- Transportation to Albatros Marina is not included but can be arranged for an additional fee.
- Photos of your snorkeling and sailing experience can be purchased at the end of your trip.

Hours of Operation

Daily: 10 AM - 5 PM

It's recommended that you get to the marina by 9:30 AM for a 10 AM departure.

Closings & Holidays

N/A

Getting There

Address

Blvd. Kukulcan

Kukulcan Boulevard, Zona Hotelera

Cancun, Q.R. 77500

MX

Chichen Itza & Valladolid Roundtrip Transportation

Getting in: show your pass at the entrance.

Please note: Entrance to Chichén Itzá is not included and is a mandatory fee required by the Mexican Government of an additional \$533 pesos.

Hours of Operation

Tours run on **Monday, Thursday and Sunday.**

Specific morning pick-up times will be provided once your reservation is confirmed.

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpgf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Carr. Costera del Golfo 5009,
Yucatán, Yuc. 97757
MX

Coba and Cenote Swim with Lunch Tour

Getting in: show your pass at the Coba and Cenote Swim with Lunch Tour admission counter.

Please note:

- tour includes AC transportation, entrance fees to ruins and the Tankach Ha cenote plus buffet lunch and soft drinks on board.
- this tour takes 4 hours approximately plus transportation time.

Hours of Operation

Tours on Wednesday. Specific morning pick-up will be provided once your reservation is confirmed.

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpgf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpgf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Chanchen 1, Cobá
Cancun, Q.R. 77500
MX

Columbus Romantic Dinner Cruise with Steak or Veggie Option

Getting in: show your pass on arrival at the Columbus Romantic Dinner Cruise and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please note:

- This offer is valid once during the lifetime of your pass.
- A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.
- This is an adult-only cruise.

Hours of Operation

Daily:

Sunset Cruise: 5:30PM

Moonlight Cruise: 8:30PM

Closings & Holidays

N/A

Getting There

Address

Aquatours Marina

Blvd. Kukulcán Km 6.5, Zona Hotelera

Cancun, Q.R. 77500

MX

Dancer Cruise Cancun with Snorkeling

Getting In: redeem your pass at the box office at the Dancer Cancun window in the Playa Linda building.

Follow the reservation instructions above and show your pass at the Dancer Cruise Cancun with Snorkeling admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

Departs Cancun from Playa Linda in the Hotel Zone at 9AM

Closings & Holidays

Cruises run 2 to 3 times a week; please check ahead for availability.

Reservations required

Reservations required at least 48 hours in advance. Request can be made by emailing info@dancercruise.com or calling +52 998 849 5809 or +52 998 849 5812. Please provide your pass number(s) at the time of reservation.

Please Note: A \$14 dock and sea life preservation fee is due at check-in for this activity.

E-mail:

info@dancercruise.com

Phone:

+52 998 849 5809

Getting There

Address

Blvd. Kukulcan Km 4.5

El Embarcadero Playa Linda Local E-4

Cancun, Q.R. 77500

MX

Dolphin Encounter with lunch in Isla Mujeres

Getting in: show your pass at the Playa Langosta Pier in Cancun, before boarding the complementary ferry to Isla Mujeres. Please note you cannot arrive directly at Isla Mujeres.

Please note: This attraction cannot be combined with Royal Garrafon Natural Reef Park Adventure and be done on the same day due to location restraints.

Hours of Operation

Open daily

- **Ferry departs:** 9AM
- **Ferry returns:** 5:30PM

Dolphin encounters take place at 10:30AM, 12PM, 1:30PM and 3:30PM.

Closings & Holidays

N/A

Reservations required

Email gocancuncard@dolphindiscovery.com or call 1-866-393-5158 (US/CAN) or +52 (998) 193-3360 (worldwide) at least 24 hours in advance.

Please reference 'Go City Dolphin Encounter & lunch Isla Mujeres', and remember to let Dolphin Discovery know your pass number(s).

E-mail:

gocancuncard@dolphindiscovery.com

Phone:

1-866-393-5158 (US/CAN) or +52 (998) 193-3360 (worldwide)

Getting There

Address

Kukulcan Boulevard

Cancun, Q.R. 77500

MX

Extreme Adventure Puerto Morelos Snorkel

Getting in: follow the booking instructions and then simply show your pass at the Extreme Adventure Puerto Morelos Snorkel upon arrival and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Cancun snorkeling transportation

Transportation to/from your hotel to the dock can be booked at the time of reservation and is included with your pass.

Tips for the Extreme Adventure Puerto Morelos Snorkel

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.

- Bring towels for your use.
- Bring local currency cash.

Hours of Operation

Daily: 9:30 AM and 1:30 PM

Pick-up time to be confirmed at time of booking.

Duration of the tour: 4 hours plus transit times to/from hotels.

Closings & Holidays

December 25 & January 1

Reservations required

Reservations are required at least 24 hours in advance, please reserve your tour [online](#). A representative from Extreme Adventure will reach out to confirm your hotel pick-up time.

Please Note:

- A dock fee (\$10 USD) will be collected at the time of check-in. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.
- The la carte lunch is included at a seaside restaurant.
- The use of life jackets is required in all water programs.

Getting There

Address

Cancun Extreme Adventure Park
152 Leona Vicario
Cancun, Q.R. 77500
MX

Extreme Canopy Tour at Selvatica Park

Attraction status as of Jun 14, 2023: Free welcome drink!

Getting In: please present your pass at the ticket office.

Please Note: Do not forget to bring a swimsuit, towels, & comfortable clothes, cash or credit card for photos, lockers, souvenirs, drinks & tips.

Hours of Operation

Tour times: 9AM, 10.30AM, 12PM and 1.30PM

Duration: 4 hours

Closings & Holidays

N/A

Getting There

Address

Ruta de los cenotes Km 18 Carretera
Quintana Roo Puerto Morelos - Leona Vicario

Puerto Morelos, Q.R. 77580

MX

Interactive Aquarium Cancun

Getting In: show your pass at the Interactive Aquarium Cancun admission counter.

Please note: enjoy 15% off at the Official Delphinus Gift Shops.

Hours of Operation

Monday - Sunday: 9AM - 8PM

Marine Presentation: 7PM

Closings & Holidays

Open 365 days a year.

Getting There

Address

Blvd. Kukulcan Km. 12.5 Hotel Zone

Cancun, Q.R. 77500

MX

Isla Mujeres Discovery Sail

Getting In: Present your pass at check-in.

Follow the reservation instructions above and show your Go Cancun pass at the Isla Mujeres Discovery Sail admission counter and you're in – there's no need to purchase individual tickets at any of the Canun attractions included on your pass.

Please Note: A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit another Dolphin Discovery activity located in Cancun or Isla Mujeres on the same day, your subsequent dock and sea life preservation fee(s) will be waived.

Hours of Operation

Daily: 9 AM - 6 PM

Please arrive at least 30 minutes prior to your ferry service.

Closings & Holidays

N/A

Reservations required

Reservation requests can be made **at least 24 hours in advance** by phone:

Toll-free from USA: 1 866 393 5158

Toll-free from Mexico: 800 727 5391

International: +52 (998) 193 3360 ext 200

Or, by email at gocancuncard@dolphindiscovery.com.

All requests should include Go City, Dolphin Catamaran, and your pass number(s).

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Playa Langosta Pier
Cancun, Q.R. 77500
MX

Jungle Maya Native Park Tour with lunch and hotel pickup

Optional reservation instructions: you can arrive for your experience day-of, or you can make a reservation (optional). If you are going to make a reservation, please contact Alltournative at least 24 hours prior to the desired tour date, by calling USA 1 877 437 4990 Worldwide: + 52 984 803 9999 (ext. 102 to 107) or emailing: booking@alltournative.com Please provide the date of the tour, hotel details for pick up and your pass number(s) when requesting the reservation.

Getting in: Alltournative will arrange to pick you up from your hotel or you can make your own way directly to the park. Upon arrival at the park, you will be asked to scan your pass at the admissions desk in order to take the tour.

Please note: Rappel & Ziplines · Harness sizes – XSmall to XLarge · Harness sizes at Waist – 23 to 42in · Harness sizes at Thigh – up to 26in · Maximum weight – 264 lbs. · Minimum age – 6 years old · Minimum height – 3.6 ft Children 5 and younger are not allowed. You must weigh less than 260 pounds (118 kg).

Hours of Operation

Pick up from Cancun

Monday to Friday: 9AM and 11AM

Pick up from Riviera Maya and Playa del Carmen

Monday to Saturday: 9AM and 11AM

Closings & Holidays

N/A

Getting There

Address

Hotel pick-up from Cancun
Playa del Carmen and Riviera Maya
Cancun, Q.R. 77710
MX

Jungle Tour Speedboat In Cancun

Getting in: present your pass at the entrance.

Please note:

- A \$15 marine park/dock fee must be paid at check-in. A portion of the fee goes towards the conservation of MUSA.
- Not suitable for pregnant women.

Hours of Operation

Daily: 9AM, 12PM and 2:30PM

Closings & Holidays

N/A

Getting There

Address

Boulevard Kukulcan km 15.3, Zona Hotelera
Cancun, Q.R. 77500
MX

Lucha libre, Tacos and Beer

Getting in: show your pass and proof of reservation when you arrive at Restaurante La Parrila Yaxchilan.

Please note: children can join this experience but alcohol will only be served to those who are 18+ with a valid ID.

Hours of Operation

Thursday: 7PM

Duration: approximately two and a half hours

Closings & Holidays

N/A

Reservations required

Book your spot at least at least four hours in advance by emailing go@cancunfoodtours.com or by calling **+52 998 475 4590**. Please provide your desired date and your pass number(s) when requesting the reservation.

E-mail:

go@cancunfoodtours.com

Phone:

+52 998 234 0880

Getting There

Address

Av Yaxchilán 51 Mz 23 Lt 51 Sm 22
Cancun, Q.R. 77500
MX

Moonlight Bioluminescence Snorkeling Tour with transportation

Attraction status as of Jun 14, 2023: Closed for the season

Getting in: present your pass on arrival.

Please note:

- This tour is only available for adults (18+ years).
- Dock fee and reef conservation tax (total \$10.00 USD per person) are due at check-in.
- Please bring a swimsuit, dry clothes, towel and cash.

The reef is only 5 minutes offshore, making it an easy swim for all participants.

Hours of Operation

Tours are seasonal, From June to September.

Daily: 7:30PM.

Closings & Holidays

October to May, weather permitting.

Reservations required

Reservations are required and same-day bookings are accepted by 1PM. Requests can be made via email reef@totalsnorkelcancun.com or call: USA & Canada: 1 (800) 247-1641 Worldwide: 52 998 234 0870 OR +52 998 234 0871. Please provide the date of the tour, hotel details for pick up and your pass number(s) when requesting the reservation.

E-mail:

reef@totalsnorkelcancun.com

Phone:

1 (800) 247-1641

Getting There

Address

Hotel Pick-up from Hotel Zone Cancun

Cancun, Q.R. 77520

MX

Open Bar at Congo Bar Cancun

Getting In: present your pass(es) on arrival.

Hours of Operation

Daily: 9PM - 1AM

Closings & Holidays

N/A

Getting There

Address

Punta Nizuc - Cancún 210

Punta Cancun, Zona Hotelera

Cancun, Q.R. 77500

MX

Paradise SubSee Excursion at Paraiso Nizuc

Getting in: present your pass at check-in for your tour.

Reservation instructions: you can arrive for your experience on the day, or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 24 hours in advance. Requests can be made via email to booking@aquaworld.com.mx or by calling from **U.S./Canada 1-866-210-1236** or **Worldwide: +52 (554) 166 3092**. Please mention you have a Go City attraction pass, the name of the tour, and provide your pass number(s). You must have your pass the day of your reservation.

Please note: pregnant women are not permitted on the ride. Entry does not include; \$15 USD marine park/ dock fee – A portion of your fee is destined to conservation of MUSA.

Hours of Operation

Monday - Sunday: 9AM, 11AM, 1PM, 3PM

Closings & Holidays

N/A

Getting There

Address

Boulevard Kukulcan km 15.3, Zona Hotelera
Cancun, Q.R. 77500
MX

Parasailing Adventure in Cancun

Getting In: you can arrive for your experience day-of or make a reservation (optional). There's no need for individual Parasailing Adventure in Cancun tickets, admission is included with your pass along with 40+ popular attractions.

Please note:

Tips for parasailing in Cancun

- Wear comfortable clothes and sunglasses with an adjustable strap to hang around your neck.
- If you plan on getting wet, make sure to bring a towel and swimsuit.
- Apply sunscreen before you take flight – it's going to be a hot and sunny ride.
- Parasail Cancun will pick you up directly from your hotel for an additional \$5 per person.

Hours of Operation

Open daily from 9AM - 5PM. (Last parasail at 4.45PM).

Closings & Holidays

Open year-round, weather permitting.

Getting There

Address

Marina Adventure Bay
Boulevard Kukulcan Km 6.5. Playa Tortugas
Zona Hotelera, Q.R. 77500
MX

Reef, Turtle and Shipwreck Snorkeling Tour

Reservation instructions: you can arrive for your experience day-of, or you can make a reservation (optional). If you are going to make a reservation, requests can be made via email to reef@totalsnorkelcancun.com or call: USA & Canada: 1 (800) 247-1641 at least 12 hours in advance. Worldwide: 52 998 234 0870 OR +52 998 234 0871. Please provide the date of the tour, hotel details for pick up, and your pass number(s) when requesting the reservation.

Getting in: present your pass on arrival.

Please note

- Round trip transportation is included within Cancun area.
- Your tour includes a "Classic Snorkel Tube" and you can upgrade to a "Semi-Dry Snorkel Tube" for an extra \$10 USD

- A dock fee and reef conservation tax (total \$10.00 USD per person) are due at check-in.
- Wear a swimsuit and bring a change of clothes to switch into at the end of your tour.
- Apply sunscreen prior to departure.

Hours of Operation

Daily: 7AM, 9AM, 12PM, 2.30PM and 5PM.

Closings & Holidays

N/A

Getting There

Address

Carr. a Punta Sam 05-Mz.2

Sm.80

Cancun, Q.R. 77520

MX

Royal Garrafon Natural Reef Park Adventure in Isla Mujeres

Getting In: follow the reservation instructions above and show your pass at the Royal Garrafon Natural Reef Park Adventure in Isla Mujeres admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Meeting Point: Playa Langosta. Must arrive 30 minutes before departure time. Operations days are Tuesday to Sunday.

Departure Schedule:

Cancún to Isla Mujeres: 9AM

Isla Mujeres to Cancún: 5.30PM

Please Note: A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit another Dolphin Discovery activity located in Cancun or Isla Mujeres on the same day, your subsequent dock and sea life preservation fee(s) will be waived.

Hours of Operation

Every day except Monday: 9 AM ferry departure from Cancun to Isla Mujeres. 5:30 PM ferry departure from Isla Mujeres to Cancun. Please arrive at least 30 minutes prior to your ferry service.

Closings & Holidays

Closed Monday

Reservations required

Reservation requests can be made **at least 24 hours in advance** by phone:

Toll-free from the USA: 1 866 393 5158

Toll-free from Mexico: 800 727 5391

International:+52 (998) 193 3360 ext 200

Or, by email at gocancuncard@dolphindiscovery.com.

All requests should include mention of Go City, Royal Garrafon, and your pass number(s).

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Aquatours Marina
Blvd. Kukulcán Km 6.5, Zona Hotelera
Cancun, Q.R. 77500
MX

Shopping Tour in Cancun

Getting in: present your pass upon arrival.

Please note: both shopping plazas are popular places for tourists, so be aware that it may get crowded during peak times of the day.

Hours of Operation

Monday, Tuesday, Friday & Saturday

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Blvd. Kukulcan km 12.5
La Isla, Zona Hotelera
Cancun, Q.R. 77500
MX

Shopping Tour in Playa del Carmen

Getting In: present your pass on arrival.

Please Note: since Fifth Avenue is a very popular tourist strip, please be aware that it will be busy and full of people – stay with your guide.

Hours of Operation

Monday, Tuesday, Friday & Saturday

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Calle Quinta Avenida
Playa del Carmen, Q.R. 77710
MX

Sky Wheel Cancun

Getting in: present your pass at the admissions booth.

Hours of Operation

Daily: 2 PM - 11 PM

Closings & Holidays

N/A

Getting There

Address

La Isla, Zona Hotelera
Cancun, Q.R. 77500
MX

Snorkel Native Park Admission

Visitors over six years old will be required to wear face masks when inside any indoor facility.

Getting In: present your pass at the admissions desk. Please arrive 20 minutes before the scheduled tour departure

Please Note:

- Due to the new Sea Life Conservation, the use of sunscreen is banned at this attraction. Please note that sunscreen is not allowed on the premises.
- This attraction does not include transportation, food or beverages.
- Please arrive 20 minutes before the scheduled tour departure
- Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Swimsuit, sunglasses, dry clothes, a towel, and cash.

Hours of Operation

Monday to Saturday: 9AM, 11AM and 2PM

Closings & Holidays

Sunday

Getting There

Address

Carretera Federal Cancun-Tulum Km 27.5 Bahia Petempich
Puerto Morelos
Cancun, Q.R. 77580
MX

Snorkel in Musa Nizuc plus Subsee Experience

Getting In: present your pass at check-in for your tour.

Please Note: pregnant women are not permitted on the ride. This excursion does NOT include \$15 USD marine park/ dock fee – a portion of your fee is dedicated to the conservation of MUSA.

Hours of Operation

Monday - Sunday: 9AM, 11AM, 1PM

Closings & Holidays

N/A

Getting There

Address

Boulevard Kukulcan km 15.3
Zona Hotelera
Cancun, Q.R. 77500
MX

Textures of Mexico: Cancun Street Food & Local Market Day Tour

Getting In: present your pass upon arrival.

Please Note: vegetarian substitutions are available. Please notify us of serious allergies. Restrooms are available during the experience. Small groups of no more than 10 guests per guide.

There's no need for individual Textures of Mexico: Cancun Street Food & Art plus Local Market Day Tour tickets, admission is included with your pass along with 40+ popular attractions.

Hours of Operation

Daily: 9AM and 5PM

Closings & Holidays

N/A

Reservations required

Reservations must be made at least 12 hours in advance. Requests can be made via email (go@cancunfoodtours.com) or by phone (+52 998 475 4590). Please provide the date of the tour, the hotel to pick up from, and your pass number(s) when requesting the reservation.

If staying in Playa del Carmen or Riviera Maya, transportation is not included in your ticket. You can purchase round-trip transportation from both locations for around \$17 USD.

E-mail:

go@cancunfoodtours.com

Phone:

+52 998 475 4590

Getting There

Address

Palacio Municipal
Carr. Cancún - Tulum 5, 5,
Cancun, Q.R. 77500
MX

Tulum Express Tour with hotel pickup

Getting In: just show your pass upon arrival at the Tulum Express Tour with hotel pickup and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please Note: hotel pickup is included in Cancun, Riviera Maya, and Playa del Carmen.

Tips for taking the Tulum Express Tour

- Wear comfortable clothes and shoes.
- Pack a swimsuit and sunscreen.
- Bring a camera for those beautiful sights.

Hours of Operation

Monday, Tuesday, Friday & Saturday

Pick up from: Cancun: 7 AM - 7:30 AM, Playa del Carmen: 8 AM - 8:30 AM, Riviera Maya: 8:30 AM - 9 AM

Return to hotels: Cancun: 1 PM, Playa del Carmen: 12 PM, Riviera Maya: 11 AM

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1983

Getting There

Address

Carretera Federal
Cancun - Chetumal Km 230, 307
Cancun, Q.R. 77780
MX

Underwater Museum Snorkel at Paraiso Nizuc

Reservation instructions: you can arrive for your experience on the day, or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 24 hours in advance. Requests can be made via email to booking@aquaworld.com. mx or by calling from **U.S./Canada 1-866-210-1236 or Worldwide: +52 (554) 166 3092** . Please mention you have a Go City attraction pass, the name of the tour, and provide your pass number(s). You must have your pass the day of your reservation.

Getting in: just show your pass at the Aquaworld check-in and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please note: pregnant women are not permitted on the ride. This excursion does NOT include; \$15 USD marine park/ dock fee – a portion of your fee is dedicated to the conservation of MUSA.

Hours of Operation

Daily: 9AM, 11AM, 1PM

Closings & Holidays

N/A

Getting There

Address

Aquaworld Marina
Boulevard Kukulcan km 15.3
Cancun, Q.R. 77500
MX

Ventura Pass at Ventura Park

Getting in: present your pass at the ticket office.

Hours of Operation

Wednesday - Sunday: 10AM - 5:00PM

Closings & Holidays

Monday & Tuesday

Getting There

Address

Blvd. Kukulcan Km. 25 Hotel Zone
Cancun, Q.R. 77500
MX
