



Explorer Guidebook

Bernabeu Stadium Tour

Getting in: show the tour QR code (you'll receive this in your tour booking confirmation email) at the access control turnstiles of the Tour Bernabéu, located at Stadium Tower C (where Paseo de la Castellana meets Rafael Salgado street).

Please note: there are some restricted areas of the stadium due to the construction:

- Some of the places cannot be temporarily visited like the pitch,
- the presidential box,
- the first team dressing room,
- the tunnel through which the players enter
- The press room

Hours of Operation

Monday-Saturday: 9.30AM-7PM

Sundays and public holidays: 10AM-6.30PM

Closings & Holidays

December 25 and January 1

Reservations required

Book your slot on the [Amigo Tours website](#). You will be sent a QR code at least 24 hours before your tour that you'll use to access the stadium.

Your QR code will be sent at least 24 hours before the selected date and time. Download this QR on your phone and show it at the access control turnstiles of the Tour Bernabéu.

Website:

<https://fareharbor.com/embeds/book/amigotoursspain/items/423810/calendar/2023/04/?asn=leisurepass-eur&asn-ref=Leisure%20Pass&sheet-uuid=90d0997b-5ff7-40ee-9b1f-a6b2cfcec399&full-items=yes&flow=724512>

Getting There

Address

Av. de Concha Espina, 1
Madrid, Madrid 28036
ES

Chocolate and churros Segway tour

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: riders must be a minimum of 10 years old and 30kg.

Hours of Operation

Daily: tours run at 10AM, 12PM, 4PM and 6PM.

Closings & Holidays

The tour doesn't run on Christmas Day.

Reservations required

Please go to Wonder Tours shop to book the next available tour.

E-mail:

info@segwaytrip.com

Phone:

+34 910750163

Getting There

Address

Calle de Santiago 18,
Madrid, Madrid 28013
ES

Closest Bus Stop

Sol

Closest Subway Stop

Opera

El Escorial and Valley of the Fallen tour

Getting in: please show your pass on arrival.

Hours of Operation

Wednesday, Friday, Saturday and Sunday: Tour departs 08:45AM, return 1PM

Closings & Holidays

Mondays, Tuesdays and Thursdays.

National holidays.

Reservations required

To book your spot on the tour please email vpterminal@vp ttours.com or call +34 911710393.

E-mail:

vpterminal@vp ttours.com

Phone:

+34 911710393

Getting There

Address

Calle Ferraz 3
Madrid, Madrid 28008
ES

Closest Bus Stop

Bus: line 74

Closest Subway Stop

Metro station: L3 ventura Rodriguez/Argüelles/Plaza de España.

Flamenco Show with drink in Torres Bermejas

Getting in: please show your pass on arrival.

Hours of Operation

Monday - Sunday: 5PM, 7PM and 9PM.

Please visit the [attraction website](#) for the most up-to-date opening hours.

Closings & Holidays

N/A

Getting There**Address**

Calle de Mesonero Romanos, 11

Madrid, Madrid 28013

ES

Closest Bus Stop

1, 2, 44, 74, 146, 202

Closest Subway Stop

Callao (Lines 3, 5), Sol (Lines 1, 2, 3), Gran Via (Lines 1, 5)

Las Ventas Experience

Getting in: please show your pass on arrival.

Hours of Operation

Until June 4:

Daily: 10AM - 5PM

Last entrance with audioguide at 4PM

from June 5:

Daily: 10AM - 7PM

Last entrance with audioguide at 6PM

*Days with bullfight shows last entrance is 4PM.

Closings & Holidays

N/A

Getting There**Address**

Plaza de Toros de Las Ventas, Calle Alcala, 237
Madrid, Madrid 28028
ES

Closest Bus Stop

12, 21, 38, 53, 106, 110, 146, 210

Closest Subway Stop

Metro Ventas (Line 2 & 5)

MAPFRE Foundation art exhibitions

Getting in: just show your pass at the front desk.

Hours of Operation

Monday: 2PM-8PM

Tuesday – Saturday: 11AM-8PM

Sunday: 11AM-7PM

Closings & Holidays

New Year's Day, January 6, Christmas Day.

Getting There

Address

Paseo de Recoletos 23
Madrid, Madrid 28004
ES

Closest Subway Stop

Line 4 (Colón), line 2 (Banco de España) and line 5 (Chueca)

Madrid Guided tour at Sunset

Getting in: present your pass and booking information to your guide at the meeting point.

Meet your guide beside the statue of Isabel II, in Plaza Isabel II.

Hours of Operation

Tuesday and Thursday: 6PM

Tour duration: 3 hours

Closings & Holidays

N/A

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Alternatively, book by emailing madrid@amigotours.com or calling [+34 911293483](tel:+34911293483). Please include your pass number in the email.

E-mail:

madrid@amigotours.com.es

Phone:

(+34) 91 129 34 83

Getting There

Address

Meet beside the statue of Isabel II:

Plaza de Isabel II,

Madrid, Madrid 28013

ES

Madrid Royal Palace tour

Getting in: present your pass and booking information to your guide at the meeting point.

Meet your guide beside the statue of Isabel II, in Plaza Isabel II.

Hours of Operation

Monday, Wednesday and Friday: 2:45PM

Tuesday and Thursday: 9:30AM

Saturday: 9:30AM and 2:45PM

Please see the [Amigo Tours website](#) for the most up-to-date hours and available dates.

Closings & Holidays

The tour doesn't run on Sundays or on December 24, 25 and 31, and January 1.

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Alternatively, book by emailing madrid@amigotours.com or calling [+34 911293483](tel:+34911293483). Please include your pass number in the email.

E-mail:

madrid@amigotours.com.es

Phone:

(+34) 91 129 34 83

Getting There

Address

Meet beside the statue of Isabel II

Plaza de Isabel II

Madrid, Madrid 28013

ES

Madrid electric bike tour by night

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: baby seats and children's bikes (from approximately age 5) are available on request.

Hours of Operation

Daily: 7PM

Closings & Holidays

There is no tour on Christmas Day.

Reservations required

Please go to Wonder Tours shop to book the next available tour.

Please note: this experience is only included in the Explorer Pass. If you have an All-Inclusive Pass, you will not be able to access it.

E-mail:

info@madridbiketours.com

Phone:

+34910750163

Getting There

Address

Calle de Santiago 18,
Madrid, Madrid 28013
ES

Closest Bus Stop

Opera

Closest Subway Stop

Sol

Madrid highlights tour

Getting in: justshow your pass at the ticket office.

Hours of Operation

Tours run at 9AM. Check in is 15 minutes before departure.

Until March 31: Monday, Thursday, Friday and Sunday

April 1, 2023 – March 31, 2024:

April – October : Monday, Wednesday, Friday & Saturday

November – March 2024: Monday, Wednesday & Saturday

Closings & Holidays

Tuesday

Christmas Day and New Year's Day.

Reservations required

Reservations are not normally required, but we recommend you email incoming@julia.net with your preferred dates to avoid disappointment.

E-mail:

incoming@julia.net

Getting There

Address

San Nicolás 15
(Next to Plaza de Ramales)
Madrid, Madrid 28013
ES

Closest Bus Stop

Palacio Real, lines 3 and 148

Closest Subway Stop

Opera lines 2 and 5 or Sol lines 1, 2 and 3

Madrid hop-on hop-off bus tour

Getting in: show your pass to the welcome agent at any stop on either bus route.

Hours of Operation

Daily:

March – October: 9AM-10PM

November – February: 10AM-6PM

Buses depart approximately every 8-9 minutes in high season and every 14-15 minutes in low season.

Closings & Holidays

Christmas Day and New Year's Day.

Getting There

Address

San Nicolás 15
(Next to Plaza de Ramales)
Madrid, Madrid 28013
ES

Madrid sightseeing Segway tour by night

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: riders must be a minimum of 10 years old and weigh at least 30kg.

Hours of Operation

Daily: 8PM

Closings & Holidays

The tour doesn't run on Christmas Day.

Reservations required

Email info@wonder.tours book your tour slot. Please include your pass and order number.

Please note: this experience is only included with the Explorer Pass. If you have an All-Inclusive Pass, you will not be able to access it.

E-mail:

info@segwaytrip.com

Phone:

+34 910750163

Getting There

Address

Calle de Santiago 18
Madrid, Madrid 28013
ES

Closest Bus Stop

Opera

Closest Subway Stop

Sol

Museo Lázaro Galdiano

Getting in: please show your pass on arrival.

Hours of Operation

Please visit the attraction website for the most recent opening hours.

Closings & Holidays

N/A

Getting There

Address

C/ Serrano, 122
Madrid, Madrid 28006
ES

Closest Bus Stop

Along Serrano Street: 9, 16, 19, 51 / along María de Molina Street: 12 / along Paseo de la Castellana: 7, 14, 27, 40, 145, 150 / along Diego de León Street: 61

Closest Subway Stop

Rubén Darío stop – Castellana exit (Line 5), Gregorio Marañón (Lines 7, 10), Núñez de Balboa stop – Velázquez exit (Lines 5, 9), Avenida de América stop – Pedro de Valdivia exit (Lines 6, 7, 9)

Museo Nacional Thyssen-Bornemisza

Getting in: please show your pass on arrival.

Hours of Operation

Please visit the attraction website for information about this attraction

Closings & Holidays

N/A

Getting There

Address

Paseo del Prado, 8
Madrid, Madrid 28014
ES

Closest Bus Stop

1, 2, 5, 9, 10, 14, 15, 20, 27, 34, 37, 41, 51, 52, 53, 74, 146, 150

Closest Subway Stop

Banco de España (Line 2)

Museo de Cera (Wax Museum)

Please visit the [Museum of Wax's website](#) for further information.

Hours of Operation

Please visit the [Museum of Wax's website](#) for up-to-date opening hours.

Closings & Holidays

N/A

Getting There

Address

Paseo de Recoletos, 41
Madrid, Madrid 28004
ES

Closest Bus Stop

5, 14, 21, 27, 37, 45, 53, 150

Closest Subway Stop

Colón (Line 4)

Parque del Retiro and Cibeles Palace tour

Getting in: present your pass and booking information to the tour guide at the meeting point.

Hours of Operation

Tuesday, Wednesday, Saturday and Sunday: 12PM

Closings & Holidays

December 24, 25 and 31
January 1

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Alternatively, book by emailing madrid@amigotours.com or calling [+34 911293483](tel:+34911293483). Please include your pass number in the email.

E-mail:

madrid@amigotours.com.es

Phone:

+34 91 129 34 83

Getting There

Address

Meet in front of the main entrance of:

Plaza Cibeles,

Madrid, Madrid 28014

ES

Prado Museum guided tour

Getting in: show your pass to the guide at the meeting point. Please arrive 15 minutes before your time slot.

Hours of Operation

English tours

9:45AM on Mondays, Wednesdays, Fridays & Saturdays.

Spanish tours

9:45AM on Mondays, Wednesdays, Thursdays, Fridays & Saturdays.

4:15PM on Tuesdays, Thursdays & Saturdays

(All tours last approximately two hours)

Closings & Holidays

Unavailable on Sundays, January 1st, May 25th and December 25th.

Reservations required

Book your spot at least 24 hours in advance by following this [link](#) for English tours, and this [link](#) for Spanish tours. Select your preferred date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Alternatively, book by emailing madrid@amigotours.com or calling [+34 911293483](tel:+34911293483). Please include your pass number in the email.

E-mail:

madrid@amigotours.com

Getting There

Address

Statue of Velazquez, on the side of the Museum, in Paseo del Prado s/n.

Madrid, Madrid 28014

ES

Closest Bus Stop

Neptuno stop, lines 1, 10, 14, 27, 34

Closest Subway Stop

Banco de España, line 2 or Estación del Arte, line 1

Reina Sofía Museum guided tour

Getting in: present your pass and booking information to your guide at the meeting point.

Meet your guide beside the tall statue by the steps to the main entrance, Calle de Santa Isabel 52.

Hours of Operation

Monday, Wednesday, Friday and Saturday: 12.45PM

Tour duration: 1 hour 15 minutes

Closings & Holidays

December 24, 25, 31

January 1

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Alternatively, book by emailing madrid@amigotours.com or calling [+34 911293483](tel:+34911293483). Please include your pass number in the email.

E-mail:

[madrid@amigotours.com.es](mailto:madrid@amigotours.com)

Phone:

+34 91 129 34 83

Getting There

Address

Meet beside the tall statue by the steps to the main entrance,
Calle de Santa Isabel 52,
Madrid, Madrid 28012
ES

Closest Subway Stop

Metro Atocha / Estación del Arte (Line 1)

Retiro Park Segway tour

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: riders must be a minimum of 10 years old and weigh at least 30kg.

Hours of Operation

Daily: tours run at 10AM, 12PM, 4PM and 6PM.

Closings & Holidays

There are no tours on Christmas Day.

Reservations required

Email info@wonder.tours book your tour slot. Please include your pass and order number.

Please note: this experience is only included in the Explorer Pass. If you have an All-Inclusive Pass, you will not be able to access it.

E-mail:

info@segwaytrip.com

Phone:

+34910750163

Getting There

Address

Calle de Santiago 18,
Madrid, Madrid 28013
ES

Closest Bus Stop

Sol

Closest Subway Stop

Opera

Retiro Park bike tour

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: baby seats and children's bikes (from approximately age 5) are available on request.

Hours of Operation

Daily: tours run at 11AM and 3:30PM.

Closings & Holidays

There are no tours on Christmas Day.

Reservations required

Please go to Wonder Tours shop to book the next available tour.

E-mail:

info@madridbiketours.com

Phone:

+34910750163

Getting There

Address

Calle de Santiago 18,
Madrid, Madrid 28013
ES

Closest Bus Stop

Opera

Closest Subway Stop
Sol

Segway tapas tour of Madrid

Getting in: simply show your pass at the meeting point and you're ready to ride!

Please note: riders must be a minimum of 10 years old and 30kg.

Hours of Operation

Daily: tours run at 1PM and 7PM.

Closings & Holidays

The tour doesn't run on Christmas Day.

Reservations required

Please go to Wonder Tours shop to book the next available tour.

Please note: this experience is only included in the Explorer Pass. If you have an All-Inclusive Pass, you will not be able to access it.

E-mail:

info@segwaytrip.com

Phone:

+34910750163

Getting There

Address

Calle de Santiago 18,
Madrid, Madrid 28013
ES

Closest Bus Stop

Opera

Closest Subway Stop

Sol

Self-guided Toledo tour

Getting in: arrive at the VPT Tours office at your booked departure time and show your pass in the office.

Hours of Operation

Daily: departures from Madrid at 8:30AM and 10:00AM, return from Toledo at 4:30PM

Closings & Holidays

The tour doesn't operate on national holidays.

Reservations required

To book your Toledo tour, email vpterminal@vpttours.com stating your preferred date, departure time and return time (1PM, 4.30PM or 7PM).

E-mail:

vpterminal@vpptours.com

Phone:

34 616362599

Getting There

Address

Calle Ferraz 3

Madrid, Madrid 28008

ES

Closest Bus Stop

Ferraz-Quintana on Line 62 or 74.

Closest Subway Stop

Ventura Rodriguez, Argüelles or Plaza de España on Line 3.

The Murder by the Royal Palace

Getting in: simply show your pass at the counter at the pick-up point (see Getting There) and you'll be given everything you need to solve the mystery!

Hours of Operation

Daily: 9AM – 5PM

Closings & Holidays

Closed on public holidays.

Getting There

Address

Calle Santiago 18

Madrid, Madrid 28013

ES
